

VILLAGE OF DELHI - WATER LEAK AND NON-SEWER DISCHARGE POLICY

1) Water Leaks

- a) Water users are responsible for all water leaks between the curb stop and the user's property.
- b) Users shall notify the Water Department immediately upon discovering a leak caused by a broken water line, fixture, or appliance.
- c) Users will be charged their normal rate for all units used as a result of the leak. Users may be granted relief from the full charge if:
 - i) The user has timely notified the Water Department of the leak;
 - ii) The leak has been verified by the Water Department or its designee; and
 - iii) The leak was not caused by the user's negligence;
 - iv) The user submits a written request for relief to the Village Board within 30 days of verification of the leak by the Water Department.
- d) If relief pursuant to subdivision three is granted, the user shall pay for the full number of units used, but shall be charged at the lowest unit rate for any amount of water that exceeds the greater of the previous three years' average usage at that property address or the previous three months' average usage at that property address.
- e) The Cap Charge will not be waived.

2) Non-Sewer Discharges

- a) In the event of a water leak that the Water Department verifies did not enter the sewer, the user's sewer charge will be the greater of the previous three years' average usage at that property address or the previous three months' average usage at that property address.
- b) In the event of a planned discharge of water that will not enter the sewer, such as to fill a swimming pool, the user shall notify the Water Department prior to discharging water. The Water Department will take a meter reading immediately prior to the discharge and another meter reading immediately after the discharge, and the amount of water discharged will be subtracted from the user's sewer bill.
- c) The Cap Charge will not be waived.

3) Reservation of Rights

- a) The Village retains the right to revise the policy within its discretion.

Adopted: Feb 2017

Revised: May 18, 2020; May 17, 2021